

The Pitfalls of Outsourcing

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The Pitfalls of Outsourcing

Projects@Work (July 13, 2010)

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A new global survey indicates that many outsourced projects are jeopardized by poor risk management. Pervasive challenges include a lack of foundational skills and processes, requirements gaps, and vendor delays.

Results of a new global study reveal the concerns, effectiveness and best practices in risk management by organizations that outsource projects. Of the 95 percent of organizations that buy, provide or both buy and provide outsourced services and functions, fewer than half are able to effectively manage risk of outsourced projects.

Managing product or service quality is the top outsourcing risk to organizations, identified by 70 percent of survey respondents. Survey respondents included contractor managers, subcontractor buyers, project managers, senior executives, and key decision makers in outsourcing from a wide range of industries and government in North and South America, UK/Europe, Asia/Pacific, the Middle East and India.

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RMC Project Management Rita Mulcahy, Founder of RMC

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Survey Says

July 2010:

A few questions about your resource management processes.

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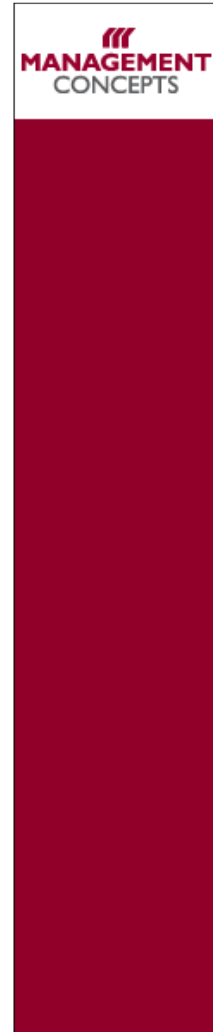
2010 Resource Planning Summit, La Jolla Hyatt, CA, Sept 19-21 - Resource planning is a concern for most organizations, but few ever address the problem successfully. This 2 day event arms attendees with the strategies, techniques and tools to take action. 100% of last year's attendees found the event "immediately useful." [Register by July 16 to enter Draw for 3 iPads.](#)

Project managers are in high demand. Learn how to develop the diverse skills necessary to manage and coordinate complex projects to achieve strategic organizational goals. [Walden's M.S. in Project Management](#) provides both the technical and management skills and tools to prepare you for the PMP exam and for a career in project management.

Five executive-level challenges addressed by better Change Management. Organizations need to reduce costs associated with change management while still providing users world-class support. Change and configuration management technology helps companies meet challenges while providing numerous opportunities for substantial ROI. This IBM whitepaper addresses 5 of the foremost change management challenges that CIOs have to meet and [how organizations can turn these challenges into a business advantage.](#)

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